



Cisco-SA Content Distribution Technical Support

North America

Between 8:00AM – 5:00PM Eastern Standard Time

- Toll Free US/Canada 1.888.949.4786
- Direct Dial +1.770.236.4786
- Fax +1.416.299.7145

After Hour Emergency Support

- Toll free US/Canada 1.888.949.4786
- Direct dial +1.770.236.4786

Telephone Support Service Hours

8:00AM – 5:00PM Eastern Standard Time

Experienced service technicians are on call after hours and weekends for technical support. Some changes may apply for this service.

Worldwide Toll Free Access	
Australia	0011.800.72.728.287
Indonesia	001.803.657.591
New Zealand	00.72.782.287
Philippines	00.72.782.287
South Korea	001.72.782.287
USA	1.888.949.4786
Canada	1.888.949.4786
Europe	1.800.220.145
Regional Service Centers	
Latin America Region	
Argentina	+54.11.4308.4884 Fax +54.11.3085.5493
Brazil	+55.11.56417.247 Fax +55.11.56420.447
Europe, Middle East, Africa (London)	
Toll free within Europe	+1.800.220.145



Material Return/Tracking	
Downlink:	+32.56.445.133 or +32.56.445.118
CRC	+44.(0)1592.774.704
Med-Tech	+39.06.798.90126
Uplink:	
Decoder Support	+44.(0)8708.325.420
Uplink/software support	+44.(0)8708.325.420
Main switchboard	+44.(0)8708.325.400
Fax	+44.(0)8708.325.444
Asia/Pacific Region (Sydney)	
Toll Free (in Australia)	+0011.800.72.728
Direct dial (24 hours)	+61.2.9904.6733
Fax	+61.2.9904.7336
China	
Direct Dial	+8610.6462.1614
Fax	+8610.6462.0179
Korea	
Direct Dial	+822.3282.2252
Fax	+822.864.1672
India	
Direct Dial	+91.11.2577.0336
Fax	+91.11.2577.4296
Kuala Lumpur	
Direct Dial	+603.8996.1988
Fax	+603.8996.1998