



# User Interface (UI) Overview

Knowledge Services Practice

The screenshot shows the Cisco Technical Knowledge Library (TKL) dashboard. The interface includes a top navigation bar with links for Home, Cisco Resources, 123 ABC Company Resources, Topics, Security Alerts, and Usage Stats. A search bar is located in the top right. The main content area is divided into several sections:

- Welcome to the Cisco Technical Knowledge Library:** An introductory text block (2).
- What's New (5):** A table listing recent updates with columns for Title, Size, Type, and Date. A 'Launch Araloc Online Viewer' button is visible (3).
- Topics:** A grid of category links including Routing & Switching, Security, Wireless LAN, and Cisco Solutions (6).
- Security Alerts:** A table listing security alerts with columns for CVSS Score, Security Alert, and Date Published (8).
- Right Sidebar:** Contains sections for Cisco Resources (5) and News & Announcements (7), each with a 'Customize' button.

Numbered callouts on the image indicate the following elements:

1. Main TKL Navigation (top bar)
2. Introduction Text (welcome message)
3. Customize Menu Button (top right)
4. What's New (table)
5. Cisco Resources (right sidebar)
6. Topics (category grid)
7. News & Announcements (right sidebar)
8. Security Alerts (table)

# Dashboard Overview

1. Main TKL Navigation
2. Introduction Text
3. Customize Menu Button
4. What's New
5. Cisco Resources
6. Topics
7. News & Announcements
8. Security Alerts

# Customize Dashboard Preferences

- Select what sections to be hidden or expanded for next visit

### Preferences

On my TKL Home page, show the Introduction box:

Show the 'What's New' list:

Show the 'Security Alerts' list:

Never

Expanded

Don't Display

Save

The screenshot shows the Cisco Technical Knowledge Library dashboard. At the top, there is a navigation bar with the Cisco logo, 'Technical Knowledge Library Cisco Advanced Services', and links for 'Home', 'Cisco Resources', '123 ABC Company Resources', 'Topics', 'Security Alerts', and 'Usage Stats'. A search bar is also present. Below the navigation bar, there is a welcome message and a 'What's New' section with a table of recent updates. A 'Preferences' dialog box is overlaid on the dashboard, allowing users to customize their view. The dialog box has three settings: 'On my TKL Home page, show the Introduction box:' (set to 'Never'), 'Show the 'What's New' list:' (set to 'Expanded'), and 'Show the 'Security Alerts' list:' (set to 'Don't Display'). A 'Save' button is at the bottom of the dialog. Below the dialog, the 'Security Alerts' section is visible, showing a table of alerts with columns for CVSS Score, Security Alert, and Date Published. The footer contains various links and copyright information.

Title	Size	Type	Date
Updated PacketCable Implementation Tags: TCP/IP-IP Application Services-FT, Telephony/MGCP, sometag...	56 pgs	Cisco Press	12 Jan 2010
NEW! Configuring Cisco PIX Firewall (lab 3) Tags: Firewall, Security	10 pgs	AS Document	12 Jan 2010
Updated 802.1x Scalability Test Revisited Tags: TCP/IP Security RADIUS	5 pgs	CPOC Case St...	12 Jan 2010
NEW! AVVID Overview Tags: Telephony-Call Routing-Numbering Plan	1 pgs	AS Document	12 Jan 2010
Updated CDS-IS SNMP Guide Tags: TCP/IP Application Services-DNM, Security-Encryption, sometag...	21 pgs	AS Document	12 Jan 2010

CVSS Score	Security Alert	Date Published
N/A	Cisco Applied Mitigation Bulletin: Microsoft Security Bulletin Release...	12 Oct 2010 [SA] [I]
9.06.7	HP StorageWorks Module Smart Array P2000 G3 Default Administrative Cre...	12 Sep 2010 [AMB] [I]
4.3.3.2	HP Discovery and Dependency Mapping Inventory Cross-Site Scripting Vu...	12 Jul 2010 [I]
4.3.3.2	Multiple Apple Products Application-Level Gateway Security Bypass Vuln...	12 Jul 2010 [I]
4.3.3.2	Multiple Apple Products Router Advertisement and Neighbor Discovery Pa...	12 Jul 2010 [SA] [I]

# What's New from the Dashboard

- View the latest additions and updates to the content library
- Specify the amount of period of time to view updates

The screenshot shows the Cisco Technical Knowledge Library dashboard. The 'What's New (5)' section is highlighted, displaying a table of recent updates. The table includes columns for Title, Size, Type, and Date, along with status indicators (Updated or NEW!) and tags. Navigation controls at the bottom allow filtering by 'Last Log In' and showing items 1-5 of 10.

Status	Title	Size	Type	Date	Actions
Updated	<a href="#">PacketCable Implementation</a> Tags: TCP/IP-IP Application Services-FT, TelephonyMGCP, sometag...	56 pgs	Cisco Press	12 Jan 2010	Info Download
NEW!	<a href="#">Configuring Cisco PIX Firewall (lab 3)</a> Tags: Firewall, Security	10 pgs	AS Document	12 Jan 2010	Info Download
Updated	<a href="#">802.1x Scalability Test Revisited</a> Tags: TCP/IP Security RADIUS	5 pgs	CPOC Case St...	12 Jan 2010	Info Download
NEW!	<a href="#">AVVID Overview</a> Tags: Telephony-Call Routing-Numbering Plan	1 pgs	AS Document	12 Jan 2010	Info Download
Updated	<a href="#">CDS-IS SNMP Guide</a> Tags: TCP-IP Application Services-DNM, Security-Encryption, sometag...	21 pgs	AS Document	12 Jan 2010	Info Download

Page 1 of 2 | Show items new since Last Log In | Showing 1 - 5 of 10

# Cisco Resources from the Dashboard

- Access Cisco Resources categories directly from the dashboard

The screenshot shows the Cisco Technical Knowledge Library dashboard. At the top, there are navigation tabs: Home, Cisco Resources, 123 ABC Company Resources, Topics, Security Alerts, and Usage Stats. Below the tabs is a search bar and a welcome message. The 'What's New' section contains a table of recent updates:

Title	Size	Type	Date
Updated PacketCable Implementation Tags: TCP/IP, IP Application Services-FT, Telephony/MGCP, sometag...	56 pgs	Cisco Press	12 Jan 2010
NEW Configuring Cisco PIX Firewall (tab 3) Tags: Firewall, Security	10 pgs	AS Document	12 Jan 2010
Updated 802.1x Scalability Test Revisited Tags: TCP/IP Security, RADIUS	5 pgs	CPOC Case St...	12 Jan 2010
NEW AVVID Overview Tags: Telephony-Call Routing-Numbering Plan	1 pgs	AS Document	12 Jan 2010
Updated CDS-IS SNMP Guide Tags: TCP/IP Application Services-DNA, Security-Encryption, sometag...	21 pgs	AS Document	12 Jan 2010

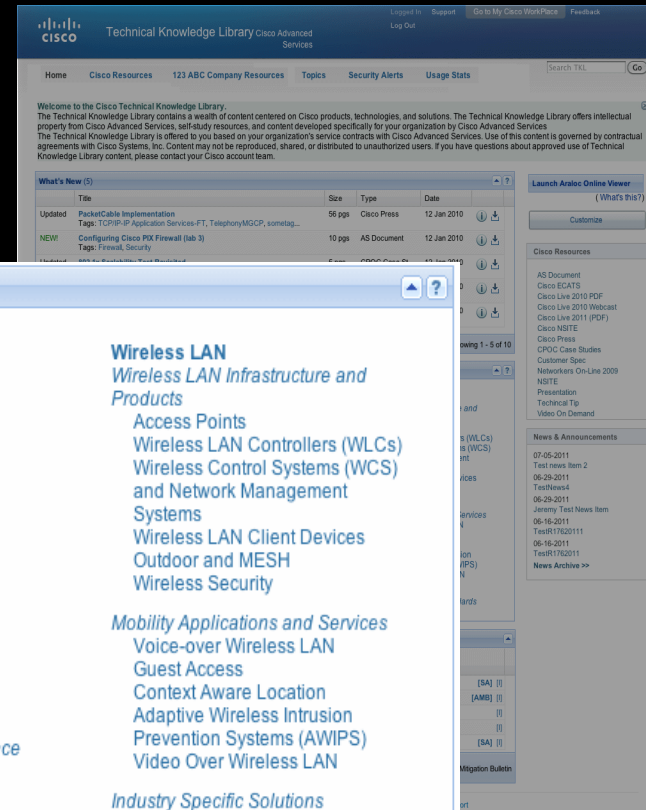
The 'Topics' section is a grid of categories including Routing & Switching, Security, Wireless LAN, Network Security, and more. The 'Security Alerts' section is a table with columns for CVSS Score, Security Alert, and Date Published.

## Cisco Resources

- AS Document
- Cisco ECATS
- Cisco Live 2010 PDF
- Cisco Live 2010 Webcast
- Cisco Live 2011 (PDF)
- Cisco NSITE
- Cisco Press
- CPOC Case Studies
- Customer Spec
- Networkers On-Line 2009
- NSITE
- Presentation
- Technical Tip
- Video On Demand

# Topics from the Dashboard

- Access content categories directly from the dashboard



### Topics

<p><b>Routing &amp; Switching</b>  <i>Networking Concepts and Technologies</i>            Cisco IOS            IP Routing            TCP/IP            LAN Switching and VLANs            Network Security            Quality of Service (QoS)            Network Management</p> <p><i>Network Designs, Methodologies and Practices</i>            Enterprise            Service Provider</p> <p><i>Cisco Solutions</i>            Borderless Networks            Core and Edge Networks for Service Providers</p>	<p><b>Security</b>  <i>Secure Solutions for Advanced Technologies</i>            Unified Communications            Data Center            Wireless LAN</p> <p><i>Secure Network Designs and Methodologies</i>            Firewalls            VPN            Intrusion Prevention            Identity Management</p> <p><i>Secure Network Infrastructure</i>            Monitoring            Device Hardening/Security</p> <p><i>Physical Security and Surveillance</i></p>	<p><b>Wireless LAN</b>  <i>Wireless LAN Infrastructure and Products</i>            Access Points            Wireless LAN Controllers (WLCs)            Wireless Control Systems (WCS) and Network Management Systems            Wireless LAN Client Devices            Outdoor and MESH            Wireless Security</p> <p><i>Mobility Applications and Services</i>            Voice-over Wireless LAN            Guest Access            Context Aware Location            Adaptive Wireless Intrusion Prevention Systems (AWIPS)            Video Over Wireless LAN</p> <p><i>Industry Specific Solutions</i>            Wireless Networking Standards</p>
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The screenshot shows the Cisco Technical Knowledge Library dashboard. At the top, there is a navigation bar with 'Home', 'Cisco Resources', '123 ABC Company Resources', 'Topics', 'Security Alerts', and 'Usage Stats'. Below this is a search bar and a 'Go' button. The main content area is divided into several sections:

- Welcome to the Cisco Technical Knowledge Library:** A brief introduction to the library's content.
- What's New (5):** A table listing recent updates:
 

Title	Size	Type	Date
Updated PacketCable Implementation Tags: TCP/IP Application Services-FT, TelephonyMGCP, sometag...	56 pgs	Cisco Press	12 Jan 2010
NEW! Configuring Cisco PIX Firewall (lab 3) Tags: Firewall, Security	10 pgs	AS Document	12 Jan 2010
Updated 802.1x Scalability Test Revisited Tags: TCP/IP Security RADIUS	5 pgs	CPOC Case St.	12 Jan 2010
NEW! AVVID Overview Tags: Telephony-Call Routing-Numbering Plan	1 pgs	AS Document	12 Jan 2010
Updated CDS-IS SNMP Guide Tags: TCP/IP Application Services-DNA, Security-Encryption, sometag...	21 pgs	AS Document	12 Jan 2010
- Topics:** A list of categories including Routing & Switching, Security, Wireless LAN, Network Security, and more.
- Security Alerts:** A table of security alerts:
 

CVSS Score	Security Alert	Date Published
N/A	Cisco Applied Mitigation Bulletin: Microsoft Security Bulletin Release...	12 Oct 2010 [SA] [I]
9.0/8.7	HP StorageWorks Modula Smart Array P200 G3 Default Administrative Cre...	12 Sep 2010 [AMB] [I]
4.3/3.2	HP Discovery and Diagnostic Mapping Inventory Cisco-Ste Scripting Va...	12 Jul 2010 [I]
4.3/3.2	Multiple Apple Products Application-Level Gateway Security Bypass Vul...	12 Jul 2010 [I]
4.3/3.2	Multiple Apple Products Router Advertisement and Neighbor Discovery Pa...	12 Jul 2010 [SA] [I]

# News & Announcements

- Access the latest news and announcements directly from the dashboard

**News & Announcements**

- 07-05-2011  
Test news Item 2
- 06-29-2011  
TestNews4
- 06-29-2011  
Jeremy Test News Item
- 06-16-2011  
TestR17620111
- 06-16-2011  
TestR1762011
- [News Archive >>](#)

# Resources Page

- View available content types
- Not all content types will be available to all subscription types

The screenshot displays the Cisco Technical Knowledge Library interface. At the top, there is a navigation bar with the Cisco logo, 'Technical Knowledge Library Cisco Advanced Services', and user options like 'Logged In', 'Support', 'Go to My Cisco WorkPlace', and 'Feedback'. Below this is a secondary navigation bar with links for 'Home', 'Cisco Resources', '123 ABC Company Resources', 'Topics', 'Security Alerts', and 'Usage Stats', along with a search box labeled 'Search TKL' and a 'Go' button.

The main content area is titled 'All Documents' and contains a table of document entries. A sidebar on the left lists document categories with their respective counts: All Documents (692), AS Document (494), AS Multimedia (71), Cisco NSITE (1), CPOC Case Studies (108), Customer Spec (1), Networkers On-Line 2009 (3), and Presentation (14).

Title	Size (KB)	Production Date	Uploaded Date	Duration	
10 GE and OC-192 Migration with OSPF Auto-Cost	1108.37	10-30-2006	11-26-2010	28 pages	<a href="#">i</a> <a href="#">d</a>
1000Base-T Gigabit Interface Converter	43.74	06-23-2005	12-04-2009	4 pages	<a href="#">i</a> <a href="#">d</a>
15310-MA Hardware Platform TOI	1912.32	09-14-2005	12-03-2009	28 pages	<a href="#">i</a> <a href="#">d</a>
3750 Stack Switch IOS Upgrade Best Practices	103.8	03-25-2008	12-03-2009	12 pages	<a href="#">i</a> <a href="#">d</a>
3750 Switching, Layer 2 Features and Security Verification	1080.27	01-13-2005	11-27-2010	37 pages	<a href="#">i</a> <a href="#">d</a>
7301(NPE-G1) / NPE-G2 BRAS Performance Testing	609.51	06-30-2006	11-26-2010	74 pages	<a href="#">i</a> <a href="#">d</a>
7600 QoS DSCP Transparency	167.62	06-11-2005	12-04-2009	17 pages	<a href="#">i</a> <a href="#">d</a>
7600 SPA-IPSec-G2 DG-5 Scalability Test	442.59	09-15-2005	11-26-2010	30 pages	<a href="#">i</a> <a href="#">d</a>
802.1x Scalability Test Revisited	750.1	09-30-2006	11-27-2010	23 pages	<a href="#">i</a> <a href="#">d</a>
802.1x Scalability Test Revisited	895.26	04-10-2006	11-26-2010	21 pages	<a href="#">i</a> <a href="#">d</a>
AAA Radius Guidelines - MDS 9000 Platform	1415.02	12-31-2003	12-03-2009	18 pages	<a href="#">i</a> <a href="#">d</a>
ACE 2.1.1 Release Slides	190.12	05-31-2008	12-03-2009	17 pages	<a href="#">i</a> <a href="#">d</a>
ACE Load Balancing Across ASA 5580 and IPS 4270	2364.21	07-31-2008	11-26-2010	28 pages	<a href="#">i</a> <a href="#">d</a>
ACE Load Balancing Across ASA 5580 and IPS 4270: Device Configurations	214.34	07-31-2008	11-26-2010	36 pages	<a href="#">i</a> <a href="#">d</a>
ACE NAT Design Solutions	238.01	05-24-2008	12-03-2009	24 pages	<a href="#">i</a> <a href="#">d</a>

At the bottom of the table, there is a pagination control showing 'Items Per Page' set to 15 and a 'Result Page' navigation with links for pages 1 through 10, and a 'Next' button.

Technical Knowledge Library Cisco Advanced Services

Home Cisco Resources 123 ABC Company Resources Topics Security Alerts Usage Stats Search TKL Go

Browse the Cisco documents within the Technical Knowledge Library by resource type.

- ALL DOCUMENTS (1415)
  - ROUTING & SWITCHING (245)
  - SECURITY (156)
  - WIRELESS (123)
    - Wireless LAN Infrastructure & Products (56)
      - Access Port (20)
      - Wireless LAN Controllers (WLCs) (5)
    - Other Categories (4)
  - MOBIILITY APPLICATIONS & SERVICES (205)

Wireless LAN Controllers (WLCs)

Title	Size (KB)	Production Date	Uploaded	
Design Deployment of 802.11 Wireless LANs with Centralized...	1108.37	26 Nov 2010	31 Oct 2006	<a href="#">i</a> <a href="#">d</a>
Design Deployment of 802.11 Wireless LANs with Centralized...	1108.37	26 Nov 2010	31 Oct 2006	<a href="#">i</a> <a href="#">d</a>
Design Deployment of 802.11 Wireless LANs with Centralized...	1108.37	26 Nov 2010	31 Oct 2006	<a href="#">i</a> <a href="#">d</a>
Design Deployment of 802.11 Wireless LANs with Centralized...	1108.37	26 Nov 2010	31 Oct 2006	<a href="#">i</a> <a href="#">d</a>
Design Deployment of 802.11 Wireless LANs with Centralized...	1108.37	26 Nov 2010	31 Oct 2006	<a href="#">i</a> <a href="#">d</a>

Items per page: 15 Showing 1-5 of 5 | < Previous 1 Next >

# Topics Page

- View content by category

Technical Knowledge Library Cisco Advanced Services

Home Cisco Resources 123 ABC Company Resources Topics Security Alerts Usage Stats Search TKL Go

Search Results for :Router

LIBRARY ITEMS (59) SECURITY ALERTS (402)

Filter results by:

**Offering Authors**

- Advanced Services (33)
- CPOC Case Studies (7)
- bbullock (3)
- mazzalu (16)

**Offering Type**

- AS Document (34)
- Customer Spec (16)
- CPOC Case Studies (9)

**Offering File Format**

- pdf (41)
- zip (9)
- pdg (8)
- excel8book (1)

**Offering Language**

- English (59)

1 to 15 of 59 for Router Sorted By: Date

**MAC Spoofing and Sticky configuration on uPE routers**

Topic: tk\_cpoc  
Tags:  
Created Date: 11-27-2010 Publish Date: 11-27-2010 Author: CPOC Case Studies Type: CPOC Case Studies  
File Size(KB): 2214.96 Format: pdg Duration: 6 Pages

**Broadcast, Multicast and Unicast Storm Control on uPE routers**

Topic: tk\_cpoc  
Tags:  
Created Date: 11-26-2010 Publish Date: 11-26-2010 Author: bbullock Type: CPOC Case Studies  
File Size(KB): 1912.68 Format: pdg Duration: 5 Pages

**FWSM v4.0.5 New Feature Training**

Topic: best\_public\_content  
Tags:  
Created Date: 05-17-2010 Publish Date: 05-17-2010 Author: mazzalu Type: Customer Spec  
File Size(KB): 4203.2 Format: zip Duration: Pages/Hrs Mins

**ASA 5500 VPN Firewall Software Risk Analysis**

Topic: best\_public\_content  
Tags:  
Created Date: 05-17-2010 Publish Date: 05-17-2010 Author: mazzalu Type: Customer Spec  
File Size(KB): 532.72 Format: pdf Duration: Pages/Hrs Mins

**Best Buy QBR 12-8-09**

Topic: best\_public\_content  
Tags:  
Created Date: 05-17-2010 Publish Date: 05-17-2010 Author: mazzalu Type: Customer Spec  
File Size(KB): 1147.96 Format: pdf Duration: Pages/Hrs Mins

**Best Buy QBR 3-16-10**

Topic: best\_public\_content  
Tags:  
Created Date: 05-17-2010 Publish Date: 05-17-2010 Author: mazzalu Type: Customer Spec  
File Size(KB): 1195.2 Format: pdf Duration: Pages/Hrs Mins

**Best Buy QBR 7-7-09**

Topic: best\_public\_content

# Search page

- Displays more information before download

## New Information from Content Lists



Info icon – Displays information window (hover)



Download / Launch Icon – Launches or Downloads the offering (depending on format)

- Information Window – Displays brief information about the offering

Title	Size (KB)	Production Date	Uploaded Date	Duration	
10 GE and OC-192 Migration with OSPF Auto-Cost	1108.37	10-30-2006	11-26-2010	28 pages	
1000Base-T Gigabit Interface Converter	43.74	06-23-2005	12-04-2009	4 pages	
15310-MA Hardware Platform TOI	1912.32	09-14-2005	12-03-2009	28 pages	
3750 Stack Switch IOS Upgrade Best Practices	103.8				
3750 Switching, Layer 2 Features and Security Verification	1080.27				
7301(NPE-G1)/NPE-G2 BRAS Performance Testing	609.51				
7600 QoS DSCP Transparency	167.62				
7600 SPA-IPSec-G2 DG-5 Scalability Test	442.59				
802.1x Scalability Test Revised	750.1				
802.1x Scalability Test Revised	895.26				
AAA Radius Guidelines - MDS 8000					

**Title:**  
10 GE and OC-192 Migration with OSPF Auto-Cost

**Description:**

**Created:**11-26-2010  
**Published:**10-30-2006  
**Author:**CPOC Case Studies;bbullock  
**Type:**CPOC Case Studies  
**File Size:**1108.37k  
**Format:**pdc  
**Duration:**28 pages

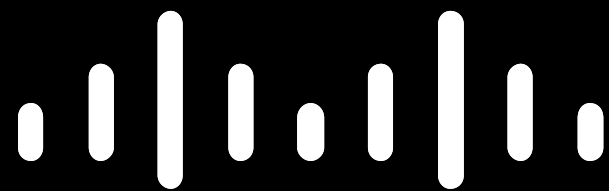
## Offering Description page

- View offering information such as description, format, duration and offering offering before downloading or launching
- Search similar offerings by clicking on tags

The screenshot shows the Cisco Technical Knowledge Library interface. The page title is "1000Base-T Gigabit Interface Converter". The page contains the following information:

<b>Description:</b>	
<b>Topic:</b>	<a href="#">tkl_as_documents</a>
<b>Tags:</b>	<a href="#">Products</a> , <a href="#">Cisco Products</a> , <a href="#">Switches</a> , <a href="#">LAN Switches</a> , <a href="#">Cisco Catalyst 1900 Series Switches</a> , <a href="#">Products</a> , <a href="#">Cisco Products</a> , <a href="#">Switches</a> , <a href="#">LAN Switches</a> , <a href="#">Cisco Catalyst 2600 Series Switches</a> , <a href="#">Products</a> , <a href="#">Cisco Products</a> , <a href="#">Switches</a> , <a href="#">LAN Switches</a> , <a href="#">Cisco Catalyst 2900 Switches</a> , <a href="#">Products</a> , <a href="#">Cisco Products</a> , <a href="#">Switches</a> , <a href="#">LAN Switches</a> , <a href="#">Cisco Catalyst 4000 Series Switches</a> , <a href="#">Prepare</a> , <a href="#">Plan</a>
<b>Created:</b>	12-04-2009
<b>Published:</b>	06-23-2005
<b>Author:</b>	Advanced Services;bbullock
<b>Type:</b>	AS Document
<b>File Size(KB):</b>	43.74
<b>Format:</b>	pdc
<b>Duration:</b>	4 pages

On the right side of the page, there is a button labeled "Download / Launch" with a download icon.



**CISCO**