



# Cisco Unified Computing Drive Retention Service

Protect Data Privacy and Simplify Security Processes

At-A-Glance



## Meeting Regulatory Requirements for Data Security

Current global data retention and auditing laws and regulations impose significant requirements on storing data securely. As a result, many companies prefer retaining control of their proprietary data and physical drives during and after hardware maintenance and repairs. The Cisco® Unified Computing Drive Retention Service enables customers to maintain control of their data by physically retaining their Cisco Unified Computing System™ drives. Customers can add this cost-effective service to any of the Cisco Unified Computing Support and Warranty Services.

## Why Retain the Drive?

Traditionally, when a drive is replaced under warranty or contract, data on the drive is removed, and the physical disk drive is returned to the vendor supplying the replacement. Either these disk drives are put through disk drive testing/repair processes that write over any remaining data, or the drives are physically destroyed. While rewriting procedures might provide a basic level of protection, there is no guarantee that data on the drive is not recoverable. Sophisticated recovery techniques might enable the unintended recovery of data remaining on the drive.

Homeland security and data privacy requirements, such as the Health Insurance Portability and Accountability Act of 1996 (HIPAA), Sarbanes-Oxley, and the Gramm Leach Bliley Act, require companies to make sure that sensitive information on disk drives is not compromised. Additionally, federal agencies must protect their highly confidential information. The Cisco Unified Computing Drive Retention Service helps ensure that your company or agency maintains control of sensitive or confidential data and disk media. Thus, you can make sure that your company or agency data is stored conveniently, cost-effectively, and securely, and the disk drive has been destroyed.

## What Is the Drive Retention Process?

With the Cisco Unified Computing Drive Retention Service, customers can obtain a new disk drive in exchange for a faulty drive without returning the faulty drive. In exchange for a Cisco replacement drive, your company provides a signed certificate of destruction confirming that the drive has been removed from the system listed, is no longer in service, and has been destroyed.

## What Benefits Does This Service Provide?

The Cisco Unified Computing Drive Retention Service helps your company to take and maintain control of your data privacy and security by retaining your physical disk media, while still taking advantage of Cisco Unified Computing Support Services. Benefits include:

- Maintaining company control of proprietary, confidential, or sensitive data and disk media
- Helping to achieve and demonstrate compliance with legal and regulatory requirements and mandates on data privacy and security
- Mitigating potential business and IT risk with company disk media retention and destruction
- Simplifying data security procedures and processes with company disk media retention and destruction
- Enabling confidence with company control of data at all times
- Helping you provide information privacy and security assurances to your customers

## Why Cisco Data Center Services?

Today, the data center is a strategic asset in a world that demands better integration among people, information, and ideas. Your business and your data center work better when technology products and services are aligned with your business needs and opportunities. Cisco and our industry-leading partners deliver intelligent, personalized services that accelerate the transformation of your data center. Using a unique, network-based perspective and a unified view of data center assets, Cisco takes an architectural approach to help you efficiently consolidate, virtualize, and manage data center resources. Cisco Data Center Services help transform, optimize, and protect your data center to reduce costs, deliver high availability, and improve application performance.

## For More Information

To learn more about Cisco Unified Computing Services, visit [www.cisco.com/go/unifiedcomputingservices](http://www.cisco.com/go/unifiedcomputingservices) or contact your Cisco service account manager.